

TELEPHONE SERVICE USES NON TRADITIONAL SERVICE: VOIP

ALL CALLING IN NORTH AMERICA IS FREE OF CHARGE.

EMERGENCY CALLING SERVICE / EMERGENCY DIALING LIMITATION AND DISCLAIMER:

A. Non-Availability of Traditional 911 or E911 Dialing Service:

You acknowledge and understand that the Service does NOT support traditional 911 or E911 access to emergency services.

B. Service Outage:

1. You acknowledge and understand that Emergency Calling Service dialing does not function without power. Should there be an interruption in the power supply, the Service and Emergency Calling Service dialing will not function until power is restored.

2. Broadband Service Outage

You acknowledge and understand that service outages by our broadband provider will prevent ALL Service including Emergency Calling Service dialing.

3. Other Service Outages

You acknowledge and understand that if there is a service outage for ANY reason, such outage, equipment in other locations will prevent ALL Service, including Emergency Calling Service dialing. Such outages may occur for a variety of reasons,

4. Limitation of Liability and Indemnification

You acknowledge and understand that GoodView Cottages's liability is limited for any Service outage and/or inability to dial Emergency Calling Service from your line or to access emergency service personnel, as set forth in this document. You agree to defend, indemnify, and hold harmless GoodView Cottages, its owners, from any and all claims, losses, damages, fines, penalties, costs and expenses (including, without limitation, reasonable attorneys fees) by, or on behalf of, Renter or any third party or user of Customer's Service relating to the absence, failure or outage of the Emergency Calling Service dialing and/or inability of Customer or any third person or party or user of Renter's Service to be able to dial 911 or to access emergency service personnel.

Calling Emergency services, renter agrees to give this Address: 1319 Gulfshore Pkwy, Stanhope, PEI, C1A 1P0 for Emergency Calling Service Dialing

Failure to provide GoodView Cottages's physical address will result in any Emergency Calling Service communication you may make being routed to the incorrect local emergency service provider.

C. Possibility of Network Congestion and/or Reduced Speed for Routing Emergency Calling Service:

You acknowledge and understand that there is a greater possibility of network congestion and/or reduced speed in the routing of an Emergency Calling Service communication made using your GoodView Cottages's Equipment as compared to traditional 911 dialing over traditional public telephone networks. You acknowledge and understand that Emergency Calling Service dialing from your GoodView Cottages's equipment will be routed to the general telephone number for the local emergency service provider, and will not be routed to the 911 dispatcher(s) who are specifically designated to receive incoming 911 calls at such local provider's facilities when such calls are routed using traditional 911 dialing. You acknowledge and understand that there may be a greater possibility that the general telephone number for the local emergency service provider will produce a busy signal or will take longer to answer, as compared to those 911 calls routed to the 911 dispatcher(s) who are specifically designated to receive incoming 911 calls using traditional 911 dialing.

D. Automated Number Identification:

It is not possible for the Public Safety Answering Point (PSAP) and the local emergency personnel to identify your phone number when you dial 911 to access Emergency Calling Service dialing. GoodView Cottages's system is configured not to send the automated number identification information; You acknowledge and understand that PSAP and emergency personnel may or may not be able to identify your phone number to call you back if the call is unable to be completed, is dropped or disconnected, or if you are unable to speak to tell them your phone number and/or if the Service is not operational for any reason, including without limitation those listed elsewhere in this Agreement.

E. Automated Location Identification:

It is not possible to transmit identification of the GoodView Cottages's address by using Emergency Calling Service dialing. You acknowledge and understand that you will need to state the nature of your emergency promptly and clearly, including your location :

1319 Gulfshore Pkwy, Stanhope, PEI, C1A-1P0

(which is posted on each phone set)

As PSAP personnel will NOT have this information. You acknowledge and understand that PSAP and emergency personnel will not be able to find your location if the call is unable to be completed, is dropped or disconnected, if you are unable to speak to tell them your location and/or if the Service is not operational for any reason, including without limitation those listed elsewhere in this Agreement.

You should always have an alternative means of accessing traditional E911 services.

This disclaimer is automatically accepted when rental agreement is signed.

I (NAME): _____ DATE: _____ SIGNATURE: _____ acknowledge and understand.